



**Residential Rates  
November 1, 2013**

**Electricity**

**TOU Rates**

**November 1, 2013**

off-peak	\$0.0720
mid-peak	\$0.1090
on-peak	\$0.1290

OR

RPP

\*\*First 1000 kWh

\$0.0830

\*\*Balance of kWh

\$0.0970

OR

\*\*Retailer Contract (signed after Dec 9, 2002)

fixed rate

**Delivery**

Fixed Distribution Charge (monthly)

\$9.0100

Distribution Volumetric Charge per kWh

\$0.0124

\*\*Network Service Rate per kWh

\$0.0072

\*\*Line and Transformation Connection Service Rate per kWh

\$0.0057

Smart Metering Entity (monthly)

\$0.7900

**Regulatory Charges**

Standard Supply Service Administrative Charge (monthly)

\$0.2500

\*\*Wholesale Market Services Rate per kWh

\$0.0056

**Debt Retirement Charge**

Debt Retirement Charge per kWh

\$0.0070

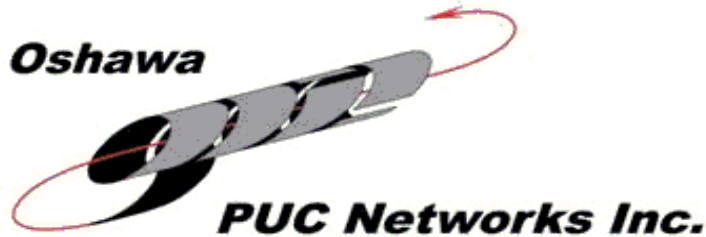
\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0430



**General Service Less than 50 kW Rates  
 November 1, 2013**

<b>Electricity</b>	<b>TOU Rates</b>
	<b>November 1, 2013</b>
off-peak	\$0.0720
mid-peak	\$0.1090
on-peak	\$0.1290
OR	
RPP	
**First 750 kWh	\$0.0830
**Balance of kWh	\$0.0970
OR	
**Retailer Contract (signed after Dec 9, 2002)	fixed rate
 <b>Delivery</b>	
Fixed Distribution Charge (monthly)	\$11.1700
Distribution Volumetric Charge per kWh	\$0.0181
**Network Service Rate per kWh	\$0.0066
**Line and Transformation Connection Service Rate per kWh	\$0.0052
Smart Metering Entity (monthly)	\$0.7900
 <b>Regulatory Charges</b>	
Standard Supply Service Administrative Charge (monthly)	\$0.2500
**Wholesale Market Services Rate per kWh	\$0.0056
 <b>Debt Retirement Charge</b>	
Debt Retirement Charge per kWh	\$0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0430



**General Service Greater than 50 kW  
 Less than 200 kW (Non-Interval Metered)  
 November 1, 2013**

**Electricity**

**TOU Rates**

**November 1, 2013**

off-peak	\$0.0720
mid-peak	\$0.1090
on-peak	\$0.1290

OR

RPP

\*\*First 750 kWh

\$0.0830

\*\*Balance of kWh

\$0.0970

OR

\*\*Wholesale Average Price

weighted average price

OR

\*\*Retailer Contract (signed after Dec 9, 2002)

fixed rate

**Delivery**

Fixed Distribution Charge (monthly)

\$42.470

Distribution Volumetric Charge per KW

\$3.6765

Network Service Rate per kW

\$2.3925

Line and Transformation Connection Service Rate per kW

\$1.8655

**Regulatory Charges**

Standard Supply Service Administrative Charge (monthly)

\$0.2500

\*\*Wholesale Market Services Rate per kWh

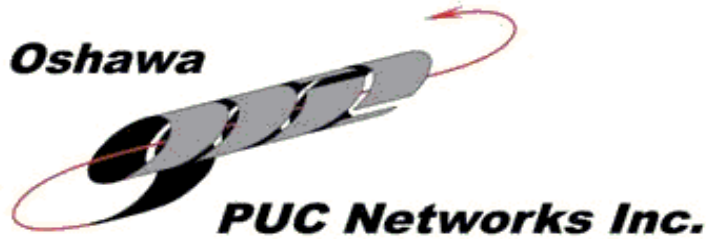
\$0.0056

**Debt Retirement Charge**

Debt Retirement Charge per kWh

\$0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0430



**General Service Greater than 50 kW  
Less than 200 kW (Interval Metered)  
November 1, 2013**

**Electricity**

**TOU Rates**

**November 1, 2013**

off-peak	\$0.0720
mid-peak	\$0.1090
on-peak	\$0.1290

OR

RPP

\*\*First 750 kWh

\$0.0830

\*\*Balance of kWh

\$0.0970

OR

\*\*Hourly Ontario Energy Price

hourly price

OR

\*\*Retailer Contract (signed after Dec 9, 2002)

fixed rate

**Delivery**

Fixed Distribution Charge (monthly)

\$42.470

Distribution Volumetric Charge per kW

\$3.6765

Network Service Rate per kW

\$3.0665

Line and Transformation Connection Service Rate per kW

\$2.3698

**Regulatory Charges**

Standard Supply Service Administrative Charge (monthly)

\$0.2500

\*\*Wholesale Market Services Rate per kWh

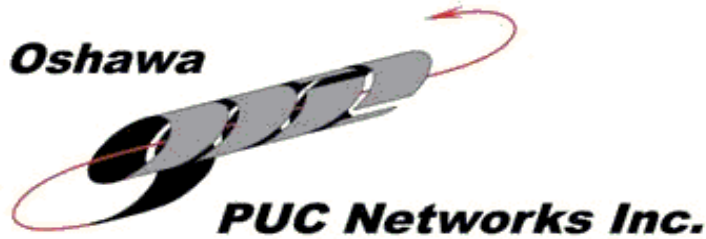
\$0.0056

**Debt Retirement Charge**

Debt Retirement Charge per kWh

\$0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0430



**General Service Greater than 200 kW  
 Less than 1000 kW (Non-Interval Metered)  
 November 1, 2013**

**Electricity**

**TOU Rates**

**November 1, 2013**

off-peak	\$0.0720
mid-peak	\$0.1090
on-peak	\$0.1290

OR

RPP

\*\*First 750 kWh

\$0.0830

\*\*Balance of kWh

\$0.0970

OR

\*\*Wholesale Average Price

weighted average price

OR

\*\*Retailer Contract (signed after Dec 9, 2002)

fixed rate

**Delivery**

Fixed Distribution Charge (monthly)	\$42.470
Distribution Volumetric Charge per KW	\$3.6765
Network Service Rate per kW	\$2.3925
Line and Transformation Connection Service Rate per kW	\$1.8655

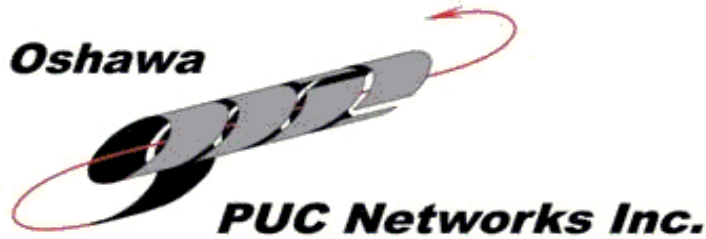
**Regulatory Charges**

Standard Supply Service Administrative Charge (monthly)	\$0.2500
**Wholesale Market Services Rate per kWh	\$0.0056

**Debt Retirement Charge**

Debt Retirement Charge per kWh	\$0.0070
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\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0430



**General Service Greater than 200 kW  
Less than 1000 kW (Interval Metered)  
November 1, 2013**

<b>Electricity</b>	<b>TOU Rates November 1, 2013</b>
off-peak	\$0.0720
mid-peak	\$0.1090
on-peak	\$0.1290
OR	
RPP	
**First 750 kWh	\$0.0830
**Balance of kWh	\$0.0970
OR	
**Hourly Ontario Energy Price	hourly price
OR	
**Retailer Contract (signed after Dec 9, 2002)	fixed rate

**Delivery**

Fixed Distribution Charge (monthly)	\$42.470
Distribution Volumetric Charge per kW	\$3.6765
Network Service Rate per kW	\$3.0665
Line and Transformation Connection Service Rate per kW	\$2.3698

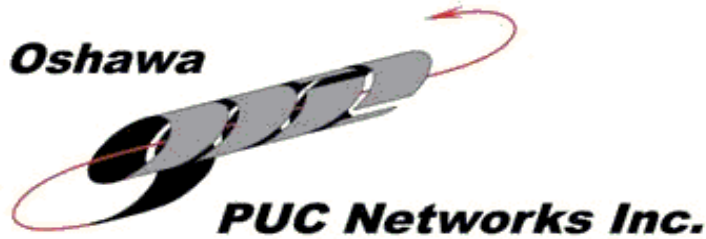
**Regulatory Charges**

Standard Supply Service Administrative Charge (monthly)	\$0.2500
**Wholesale Market Services Rate per kWh	\$0.0056

**Debt Retirement Charge**

Debt Retirement Charge per kWh	\$0.0070
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\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0430



**General Service Greater than 1000 kW  
 Less than 5000 kW (Interval Metered)  
 November 1, 2013**

<b>Electricity</b>	<b>TOU Rates</b>
	<b>November 1, 2013</b>
off-peak	\$0.0720
mid-peak	\$0.1090
on-peak	\$0.1290

OR

RPP

\*\*First 750 kWh \$0.0830

\*\*Balance of kWh \$0.0970

OR

\*\*Hourly Ontario Energy Price hourly price

OR

\*\*Retailer Contract (signed after Dec 9, 2002) fixed rate

**Delivery**

Fixed Distribution Charge (monthly) \$1,202.92

Distribution Volumetric Charge per kW \$2.5283

Network Service Rate per kW \$3.0665

Line and Transformation Connection Service Rate per kW \$2.3698

**Regulatory Charges**

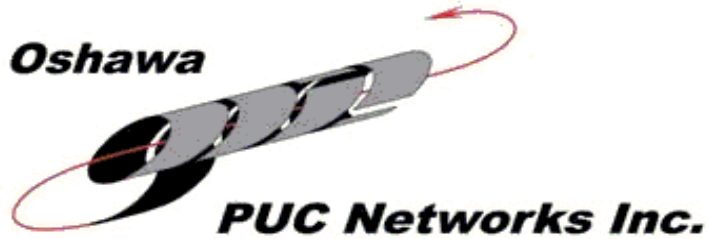
Standard Supply Service Administrative Charge (monthly) \$0.2500

\*\*Wholesale Market Services Rate per kWh \$0.0056

**Debt Retirement Charge**

Debt Retirement Charge per kWh \$0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0430

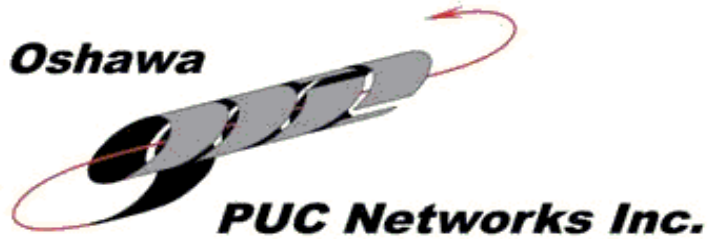


**General Service Greater than 5000 kW  
(Interval Metered)  
November 1, 2013**

<b>Electricity</b>	<b>Rate</b>
**Hourly Ontario Energy Price	hourly price
OR	
**Retailer Contract	fixed rate
 <b>Delivery</b>	
Fixed Distribution Charge (monthly)	\$8,144.39
Distribution Volumetric Charge per kW	\$1.9967
Network Service Rate per kW	\$3.2673
Line and Transformation Connection Service Rate per kW	\$2.5858
 <b>Regulatory Charges</b>	
Standard Supply Service Administrative Charge (monthly)	\$0.2500
**Wholesale Market Services Rate per kWh	\$0.0056
 <b>Debt Retirement Charge</b>	
Debt Retirement Charge per kWh	\$0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0145





**Unmetered Scattered Load  
November 1, 2013**

<b>Electricity</b>	<b>Rate</b>
Standard Service Supply	
**First 750 kWh	\$0.0830
**Balance of kWh	\$0.0970
OR	
**Retailer Contract (signed after Dec 9, 2002)	fixed rate
<b>Delivery</b>	
Fixed Distribution Charge per connection	\$3.2900
Distribution Volumetric Charge per kWh	\$0.0178
**Network Service Rate per kWh	\$0.0066
**Line and Transformation Connection Service Rate per kWh	\$0.0052
<b>Regulatory Charges</b>	
Standard Supply Service Administrative Charge (monthly)	\$0.2500
**Wholesale Market Services Rate per kWh	\$0.0056
<b>Debt Retirement Charge</b>	
Debt Retirement Charge per kWh	\$0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0430

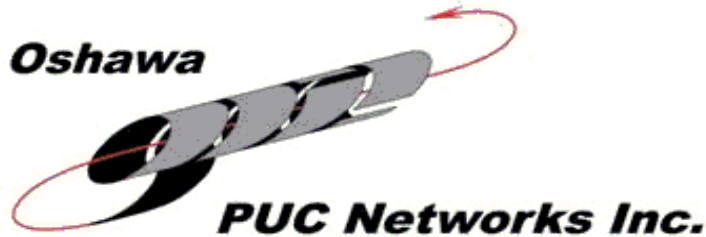


**Sentinel Lighting Rates  
Flat Rate Connection  
November 1, 2013**

Monthly charges for cost of power are based on the "Cost of Power" billed for the Flat Rate kWh consumption level determined on the wattage size of the lights

<b>Electricity</b>	<b>Rate</b>
Standard Service Supply (designated customers)	
**First 750 kWh	\$0.0830
**Balance of kWh	\$0.0970
OR	
**Retailer Contract	fixed rate
 <b>Delivery</b>	
Fixed Distribution Charge (monthly per connection)	\$4.2700
Distribution Volumetric Charge per kW	\$6.3575
Network Service Rate per kW	\$1.6502
Line and Transformation Connection Service Rate per kW	\$2.1900
 <b>Regulatory Charges</b>	
Standard Supply Service Administrative Charge (monthly)	\$0.2500
**Wholesale Market Services Rate per kWh	\$0.0056
 <b>Debt Retirement Charge</b>	
Debt Retirement Charge per kWh	\$0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0430



**Street Lighting Rates  
Flat Rate Connection  
November 1, 2013**

Monthly charges for cost of power are based on the "Cost of Power" billed for the Flat Rate kWh consumption level determined on the wattage size of the lights  
**\*\*\*Street Lighting contract with the city ceased Jan 1, 2010\*\*\***

<b>Electricity</b>	<b>Rate</b>
**Wholesale Average Price	weighted average price
OR	
**Retailer Contract	fixed rate
 <b>Delivery</b>	
Fixed Distribution Charge per light (per connection)	\$1.1500
Distribution Volumetric Charge per kW	\$18.2058
Network Service Rate per kW	\$1.6222
Line and Transformation Connection Service Rate per kW	\$2.1529
 <b>Regulatory Charges</b>	
Standard Supply Service Administrative Charge (per connection)	\$0.2500
**Wholesale Market Services Rate per kWh	\$0.0056
 <b>Debt Retirement Charge</b>	
Debt Retirement Charge per kWh	\$0.0070

\*\*The electricity consumed is multiplied by an Adjustment Factor of 1.0430



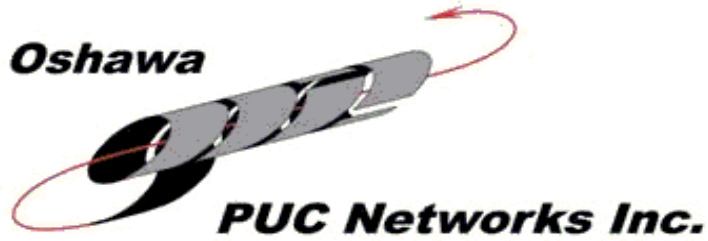
**microFIT Generator  
November 1, 2013**

Service Charge                      \$5.4000



**FIT Generator**  
**November 1, 2013**

Service Charge                      \$11.1700



**Water Heater  
Flat Rate Connections  
November 1, 2013**

Monthly charges for cost of power are based on the "Cost of Power" billed for the Flat Rate kWh consumption level determined on the wattage size of the tank. All other charges are applied based on this consumption level. Rates are applied based on the customer's rate class.

Element size Watts	Billing Based on Flat Rate kWh per month
600	233
800	289
1000	348
1000/3000	367
1500	518
1500/4500	551
3000	551
3800	698
4000	774
4500	827
5000	1021

**\*\*\*Flat Rate Water Heaters are being metered by OPUCN effective Feb 2011\*\*\***





**Specific Service Charges**  
**November 1, 2013**

<b>Customer Administration</b>	<b>Rate</b>	<b>HST</b>
Arrears Certificate	\$15.00	\$1.95
Easement Letter	\$15.00	\$1.95
Account History	\$15.00	\$1.95
Change of Occupancy (Account Setup)	\$30.00	\$3.90
Legal Letter charge	\$15.00	\$1.95
Credit Check Residential ***includes agency charge of \$4.95	\$19.95	\$2.59
Credit Check Commercial *** includes agency charge of \$53.08	\$68.08	\$8.85
Meter Dispute Charge plus Measurement Canada fees (if meter found to be correct)	\$30.00	\$3.90
Credit Reference Letter	\$15.00	\$1.95
Returned Cheque Charge ***includes bank charges of \$3.50 no HST	\$18.50	0
Special Meter Reads	\$30.00	\$3.90
 <b>Non-Payment of Account</b>		
Late Payment - per month	1.50%	
Late Payment - per annum	19.56%	
Collection of account charge - no disconnection	\$30.00	\$3.90
Disconnect/Reconnect at meter during regular hours including Load Limiters	\$65.00	\$8.45
Disconnect/Reconnect at meter after regular hours including Load Limiters	\$185.00	\$24.05
Disconnect/Reconnect at pole during regular hours	\$185.00	\$24.05
Disconnect/Reconnect at pole after regular hours	\$415.00	\$53.95
Access to the Power Poles - per pole/year	\$22.35	\$2.91
 <b>Allowances</b>		
Transformer Allowance for Ownership - per kW of billing demand/month	(\$0.60)	
Primary Metering Allowance for transformer losses - applied to measured demand and	-1%	
 <b>Loss Factors</b>		
Total Loss Factor - Secondary Metered Customer <5000 kW	1.0430	
Total Loss Factor - Secondary Metered Customer >5000 kW	1.0145	
Total Loss Factor - Primary Metered Customer <5000kW	1.0384	
Total Loss Factor - Primary Metered Customer >5000kW	1.0045	



**Total**

\$16.95  
\$16.95  
\$16.95  
\$33.90  
\$16.95  
\$22.54  
\$76.93  
\$33.90  
\$16.95  
\$18.50  
\$33.90

1.50%  
19.56%  
\$33.90  
\$73.45  
\$209.05  
\$209.05  
\$468.95  
\$25.26